



ANAHEIM
MANUFACTURING

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Registration to ISO 9001

Oct 1, 2009

RE: January 1, 2010 Price Increase

Dear Value Customer:

We at Anaheim Manufacturing Company would like to thank you for your continued loyalty and support over the years.

Over the past couple of years Anaheim Manufacturing Company has experienced significant cost increases in the raw materials used to build disposers, hot water dispensers, service parts as well as cost increases in finished purchase products and unfavorable exchange rates due to currency appreciation. Anaheim Manufacturing has absorbed these past increases in hope that they were far and few however, they continue increasing forcing us to take this unwanted action.

For this reason, Anaheim Manufacturing Company is announcing 5% prices increase on our residential line of disposers and accessories; this increase will be effective January 1, 2010.

As you know and perhaps have also experienced unfavorable exchange rates and the cost of raw materials such as, copper, brass, steel, plastic, fiberglass and to name a few have increased dramatically within the last year. As reported these commodity price increases are occurring worldwide and are affecting manufactures and other users of these materials.

It has become increasingly apparent that the dramatic rise in price has significant staying power. Our suppliers are not able to continue absorbing increased material costs and in order to keep our incoming supplies stable, we have been forced to accept these increases. As a consequence, the manufacturing cost of our products has also experienced a dramatic increase.

For any questions or further information, please feel free to call me at (800) 767-6293 ext. 218

Thank you for your understanding and we trust the quality of our products and services reflect our deep appreciation for your business.

Sincerely,

Sergio Varela
Vice President of Sales and Marketing
Anaheim Manufacturing

